

**CHIEF SOCIAL WORK OFFICER – ANNUAL REPORT 2011/12**

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**1.0 SUMMARY**

- 1.1 This report introduces the annual Chief Social Work Officer (CSWO) report for 2011/12.

**2.0 RECOMMENDATIONS**

- 2.1 The Council are asked to note the content of the CSWO report for 2011/12.

**3.0 DETAIL**

- 3.1 The CSWO annual report reflects on the key developments within the Social Work service over the last year. The report is designed to give an overview of social work activity undertaken by the authority including the statutory, governance and leadership functions of the role of the CSWO.
- 3.2 Members will see from the report that 2011/12 has seen a continuation of improvement across the range of Social Work services delivered by Argyll and Bute Council. The report highlights the need for services to continue to reshape and modernise as they strive to meet the expectations of service users at a time of restricted budgets.
- 3.3 The report outlines the issues the service will face over 2012/13, including the development of joint working with the Community Health Partnership (CHP) and the implementation of Self Directed Support which will significantly increase personalisation for service users.

**4.0 CONCLUSION**

- 4.1 The Social Work service within Argyll and Bute Council has continued to develop as it focuses on the challenges of delivering services in the coming years. The CSWO annual report provides a summary of activity undertaken within 2011/12 and highlights the challenges for the period ahead.

## **5.0 IMPLICATIONS**

5.1 Policy: None.

5.2 Financial: None.

5.3 Legal: None.

5.4 HR: None.

5.5 Equalities: None.

5.6 Risk: The progress of Social Work services will have a direct impact on the reputational risk of the Council.

5.7 Customer Service: None.

**Cleland Sneddon**  
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**31/10/12**

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